

# Terms And Conditions

The following constitute the Terms and Conditions to which delegates agree to when booking any standard Lasixy Technologies onsite or virtual classes or services. Lasixy Technologies reserves the right to review and update these Terms & Conditions periodically at its sole discretion.

## 1. DEFINITIONS

### 1.1 Clients

Refers to any individual, corporate organization, institution, or entity receiving or requesting any service, training, consultation, product, or engagement from Lasixy Technologies Ltd.

### 1.2 Services

Refers to all services provided by Lasixy, including but not limited to:

- Professional training and education programs
- Corporate capacity development
- Consulting and advisory services
- Technology implementation and integration
- Software development and digital solutions
- Cybersecurity services
- Infrastructure and engineering solutions
- Managed services and technical support
- Procurement and supply-related services
- Any additional solutions offered by the Lasixy Technologies

### 1.3 Products

Includes all digital or physical materials provided by Lasixy, including but not limited to:

- Course materials & Presentations
- Software tools
- Templates
- Reports
- Documentation
- Recordings
- Assessments
- Certifications

## 1.4 Intellectual Property Rights

Includes all copyrights, trademarks, service marks, patents, designs, know-how, trade secrets, proprietary systems, and other legal rights associated with Lasixy's products, services, and materials.

## 2. SERVICE ENGAGEMENT & BOOKING

### 2.1 Registration and Booking

Clients may engage Lasixy services through:

- Online registration forms
- Official proposals or quotations
- Signed agreements or Statements of Work (SOW)
- Direct written or electronic communication
- Payment confirmations

Engagement is considered confirmed only after acknowledgment by Lasixy and fulfillment of any required payment obligations.

### 2.2 Accuracy of Information

Clients are responsible for ensuring all submitted information is accurate and complete. Lasixy shall not be liable for delays or issues resulting from inaccurate or incomplete information.

## 3. FEES, PRICING & PAYMENT

### 3.1 Pricing

All fees are communicated through official invoices, proposals, quotations, or published pricing schedules and are subject to change without prior notice unless otherwise agreed in writing.

### 3.2 Payment Terms

Full or agreed installment payments must be made in accordance with the invoice or agreement terms.

Failure to make payment may result in:

- Suspension or cancellation of service
- Restriction of access to training or project resources
- Delayed project execution
- Withholding of deliverables or certifications

### 3.3 Taxes and Charges

Clients are responsible for any applicable taxes, duties, or transaction charges unless otherwise stated.

## **4. CANCELLATION, REFUNDS & DEFERMENTS**

### **4.1 Client Cancellation**

Clients may request cancellation in writing.

Refund eligibility shall depend on:

- Type of service engaged
- Timing of cancellation
- Resources already committed or consumed

Lasixy reserves the right to deduct administrative or processing costs where applicable.

### **4.2 Training Refund Policy**

For standard training programs:

- Refund requests must be submitted within seven (7) days from the official commencement date of the training.
- Once the approved seven (7) day refund window has elapsed, all payments made toward the training program shall become non-refundable.

Lasixy Technologies Ltd. reserves the sole right to determine eligibility for refunds and to assess all refund requests on a case-by-case basis.

### **4.3 Deferral Policy**

Training deferral requests:

- Must be submitted in writing
- Are subject to approval
- May only be granted within the allowable deferral period

Lasixy reserves the right to assign clients to the next available cohort or schedule.

Additional fees may apply where pricing has changed.

### **4.4 Company Cancellation or Rescheduling**

Lasixy reserves the right to reschedule or cancel any service, class, or engagement due to:

- Operational limitations
- Technical issues
- Force majeure events

Affected clients may receive:

- Rescheduling options
- Service credits
- Refunds, where applicable

## **5. ATTENDANCE, PARTICIPATION & CONDUCT**

### **5.1 Attendance Requirements**

Participants are expected to attend all scheduled sessions and engagements punctually.

Excessive absence, repeated lateness, or poor participation may result in:

- Removal from program
- Loss of access
- Ineligibility for certification
- No refund entitlement

### **5.2 Professional Conduct**

All clients and participants are expected to maintain respectful and professional conduct.

Lasixy reserves the right to remove or terminate any participant engaging in:

- Disruptive behavior
  - Harassment
  - Misconduct
  - Abuse of staff or participants
  - Damage to company property
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- Academic dishonesty or impersonation

Such termination may occur without refund.

## **6. USE OF FACILITIES, SYSTEMS & DIGITAL PLATFORMS**

Clients may be granted temporary access to Lasixy facilities, systems, software, labs, portals, or digital environments.

Users must not:

- Engage in unauthorized access
- Introduce harmful software or malware
- Download prohibited content
- Use systems for illegal activities
- Attempt to compromise company infrastructure

Lasixy reserves the right to suspend or revoke access without notice where misuse is detected.

## **7. INTELLECTUAL PROPERTY & CONTENT PROTECTION**

All materials, methodologies, frameworks, content, and deliverables provided by Lasixy remain the exclusive property of Lasixy Technologies Ltd. unless otherwise agreed in writing.

Clients may not:

- Reproduce
- Share
- Sell
- Modify
- Redistribute
- Publish

...any materials without prior written authorization.

Unauthorized use may result in legal action.

## **8. CONFIDENTIALITY**

Both Parties agree to maintain the confidentiality of all non-public information exchanged during the course of engagement,

This includes:

- Business information
- Technical data
- Financial details
- Project documents
- Proprietary methods

Confidentiality obligations shall survive the termination of the engagement. All obligations shall be governed by and construed in accordance with the laws of the **Federal Republic of Nigeria**.

## **9. DATA PRIVACY**

Lasixy may collect and process personal or organizational data solely for:

- Registration
- Communication
- Service delivery
- Performance tracking
- Legal compliance

We do not sell client data and will not disclose personal information to third parties without consent, except where legally required.

## **10. WARRANTIES & DISCLAIMERS**

Lasixy provides services professionally and in good faith but does not guarantee:

- Specific business outcomes
- Employment outcomes
- Certification outcomes
- Financial returns

- Uninterrupted system availability

Third-party trademarks, tools, and software referenced remain the property of their respective owners.

## 11. LIMITATION OF LIABILITY

To the fullest extent permitted by law, Lasixy shall not be liable for:

- Indirect or consequential damages
- Loss of profits or opportunities
- Data loss
- Delays caused by third parties
- Events beyond reasonable control

Maximum liability shall not exceed the amount paid by the client for the affected service.

## 12. FORCE MAJEURE

Lasixy shall not be held liable for delays or inability to perform due to circumstances beyond its reasonable control, including but not limited to:

- Natural disasters
- Government actions
- Civil unrest
- Internet outages
- Technical failures
- Epidemics or pandemics

## 13. COMPLAINTS & DISPUTE RESOLUTION

All complaints must be submitted in writing through official company communication channels.

Lasixy will make reasonable efforts to resolve disputes amicably.

Where disputes cannot be resolved internally, they shall be governed by the applicable laws of the **Federal Republic of Nigeria**.

## 14. AMENDMENTS

Lasixy reserves the right to update or modify these Terms and Conditions at any time.

Updated versions shall become effective upon publication or communication.

## ACCEPTANCE OF TERMS

By engaging with Lasixy Technologies Ltd, registering for any service, making payment, signing any agreement, or using our products, services, systems, or facilities, you confirm your acceptance of these Terms and Conditions.

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### LASIXY TECHNOLOGIES LTD

*Integrated Technology, Training & Infrastructure Solutions*

#### **Nigeria**

2nd Floor, Bibi Plaza, Besides Golf Estate,  
Ukuru Road, Port Harcourt, Rivers State  
+234 (701) 905-6741

Plot 1019, Gimbiya Street,  
Area 11, Garki, Abuja  
+234 (701) 905-6741 | [info@lasixy.com](mailto:info@lasixy.com)

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#### **USA**

13785 Research Blvd - Aspen Lake One,  
Suite 125, Austin, Texas 78750, USA  
+1(512) 520-5751 | [info@lasixy.com](mailto:info@lasixy.com)